

# The Complete Hospitality Solution



### Your Hotel Phone System



Yeastar P-Series Phone System offers an all-around upgrade to your hotel communications infrastructure. Supporting a mix of analogue and IP networking, it has an embedded PMS interface, offers call accounting, voicemail, room status, and more hospitality-centric features that take your hotel communications and services to the next level.

**Easy for IT and Hotel Staff** - From system deployment and management to daily usage, Yeastar P-Series PBX makes everything easy with an open-standard design and best-in-industry features and user apps.

**Compatible** - Compatible with existing hotel IT infrastructure. Plug and play with phones and gateways.

**Efficient** - Reduce your operation costs with easy management, PMS integration & visual call handling.

**Responsive** - Keep staff connected at every corner of your hotel with intuitive mobile/desktop softphone.

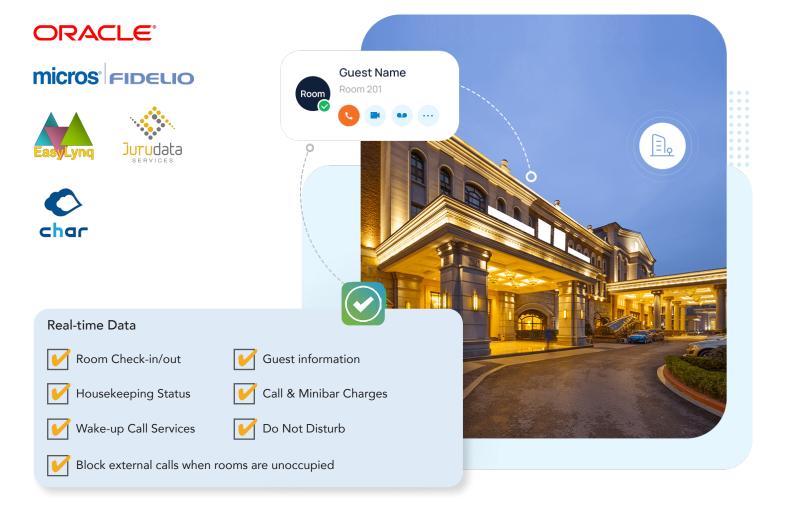
**Redundant** - Guarantee of little-to-no system downtime with optional high-availability setup.

#### Streamlined Hotel Operations

Automate your following front desk and housekeeping functions with Yeastar's powerful PMS integrations. Enjoy the convenience of the ready-made integrations with Oracle Hospitality Opera, Micros-Fidelio, and other PMS supporting FIAS protocol, or build your own custom integration via tested PMS middleware or via PBX's inbuilt open APIs.

#### **Enhanced Guest Experience**

- Acquire and retain loyal customers by delivering a frictionless, personalised service at every touchpoint.
- Identify guest calls with caller ID and personalised greeting
- Set "Do Not Disturb" status on room phone when guest requests
- Add free calls to your website booking with "click-to-call" button
- Create customised welcome menus to greet each guest
- Automated call reception with IVR, ring group, queues, and more
- One-click management of all room booking calls and guest calls with Call Operator Panel. Know who is calling, how many calls are waiting, and perform call transfer, hold, and more in one click
- Continuous 24×7 housekeeping and room service response with mobile app.







## Trusted Worldwide

































For further details or to discuss your options, please contact Phone-it I.C.T today:





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www.phoneitict.com